

**Comment regarding Louis DeJoy's Proposed 10-Year Plan**

May 27, 2021

Dear Postal Regulatory Commission:

As an ordinary US citizen who frequently makes use of the US Postal Service, I vigorously oppose the implementation of Louis DeJoy's proposed 10-Year Plan.

I further strongly support immediate removal of Mr. DeJoy from all of his duties at the US Postal Service. Service delays have worsened drastically under Mr. DeJoy's tenure. His poor job performance has resulted in poor service that has created an ever-increasing burden on all members of the public.

Two examples:

1. I recently purchased a home. I am awaiting the arrival of the closing documents from the seller's escrow company. This involves the simple mailing of one large envelope with less than 60 sheets of copy paper. **The documents have been delayed for over a week.** Both the escrow and company and I are in major metropolitan areas (not rural locations). The distance the envelope must travel is 257 miles and it must cross one state border, in summer weather. This delay would have been unheard of before Mr. DeJoy took over leadership of the US Postal Service.
2. On Monday May 24, I mailed a small 4-oz parcel by First Class Mail. I went to the Post Office at 19437 N. New Tradition Rd, Sun City West, AZ. The postal clerk accepted the package bound for Santa Barbara, Ca. The estimated date of delivery given to me was Friday, May 28—**four days mailing time for a simple 4-oz. package with no extra services.** Small First-Class packages going from the Phoenix Area to Santa Barbara, CA have never taken this long in the past.

It is clear that the changes implemented by DeJoy have worsened service for both individuals and businesses. Any employee in any job whose performance is so poor would be let go. Louis DeJoy should not be allowed to destroy a valued American institution that impacts daily life for all US citizens.

Sincerely,

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